

Data Migration for Maxload Pro

This document is intended for customers using Maxload Pro v3.x or later and want to move their data over to a new install. If you have a version of Maxload Pro that is older than the v3.x series you will need to contact Technical Support for assistance via email tech@topseng.com or by phone **972.739.8677**.

Finding Current DATA

If access to the install that you are moving the data over for is still present, the DATA directory is easily located by logging in as any user and then going to the Help→About screen. From this screen you can click on the 'System Info' button and Line 23 will tell you where the data resides. In newer versions of Maxload Pro, the 'About Maxload' screen will have the Data Path listed.

Otherwise, you will want to search for the parent directory of the application which is TOPSAPPS and the database should reside in: \TOPSAPPS\Max~\ - and look for 'DATA'.

Once the DATA directory has been located please make a copy (back up) of this file and save it somewhere that is easily accessible from the new install.

Configuring Application for New Data

After a new install has been completed AND before the application is ever run, we recommend that you move the old DATA directory into the location of the new data. This area may vary depending on the type of license you're running but you can search for the aforementioned path listed above.

We recommend renaming the existing DATA directory to "DATA Fresh" or "DATA_New" before copying over the old DATA. The modified data directory can serve as the default back up in the event that there is a database issue in the future.

Replacing DATA Directory

If the new DATA was applied to the install before the application was ever run, the program will automatically compact the database when it is accessed the first time and no further action is required.

If the new DATA was applied to an install that is already licensed OR if the application has already been run, you will see a series of prompts that you must click through for the new DATA to be imported.

The first prompt is "Software detected previous version of database. Click 'OK' to Rebuild Database." You will then see a message about the database being compacted. After this you will get the prompt that says "DB Schema Conversion Operation Completed. Please Reopen Maxload Application".

Upon the reopening of the software you will now see the previous data.

As always if you have any questions or concerns with this process, please do not hesitate to contact our Technical Support department by phone @ 1-972-739-8677 (USA) or via email: tech@topseng.com